Configuring SmartSpots

Overview

To configure a SmartSpot, you need to do the following using the **Chargifi Installer** app on your mobile device:

1. Activate
2. Calibrate
3. Test
4. Take photos

The **Installer** app takes you through these four steps of the process screen by screen with easy-to-follow instructions.

Prerequisites

You have all of the following entities already available in your network:

- Organization, venue, zone, and a surface
- SmartSpot
- An installation job scheduled for the venue and an installation company assigned to it as well as at least one installer

You have reviewed the network requirements checklist.

Procedure

1. Activate

The first stage of configuring your SmartSpots is activating them.

1 Go to **apps.chargifi.com** and download the appropriate version of the **Installer** app depending on the type of mobile device you have.

2 Log in to the **Installer** app on your mobile device.

If this is your first time logging in, an automated email will be sent to your inbox.

If you have an iPhone, you will need to go to **Settings** -> **General** -> **Device Management** -> **Chargifi Ltd**. and then tap **Trust Chargifi Ltd**.

Now you'll be able to open Installer.

3 On the **Installation Jobs** screen, tap the relevant job assigned to you.

4 Scan the QR code on the Neutron.

5 Confirm you are activating a SmartSpot. If you need to whitelist the Neutrons, tap **Whitelist a Neutron** and follow the instructions in the app.

6 Select the zone and the SmartSpot.

7 Enter your venue's network information (network name and password).

You can do this either by entering the name and password manually (if you are using the app for the first time or at the venue for the first installation job), or by selecting an existing saved network from the dropdown list.

8 Now unplug the SmartSpot and then plug it back in again.

This is necessary to get the LED lights to begin flashing in the Chargifi Neutron (which is required to begin the activation process).

9 While the red LED light is flashing on the Neutron, tap **Activate** on the **Installer** screen.

10 The app begins a 3, 2, 1 countdown.

11 **During** this countdown, place your mobile device screen down on top of the Neutron to cover the flashing LED lights completely.

12 Continue to hold your mobile device - screen down against the Neutron - until it chimes and the white lights have stopped flashing.

✓ **Result**
Your mobile device displays a success checkmark and notifies you that the activation has been successful.

2. Calibrate

Calibration provides Chargifi Cloud with a base reading of the SmartSpot so that usage and statistics can be monitored accurately.

1 Make sure there is nothing on top of the SmartSpot (no phone, keys, or other metallic objects that can cause interference with the calibration).

2 In the **Installer** app, tap **Calibrate**.

✓ **Result**
Calibration takes place automatically and your mobile device displays a success checkmark and notifies you that the calibration has been successful.
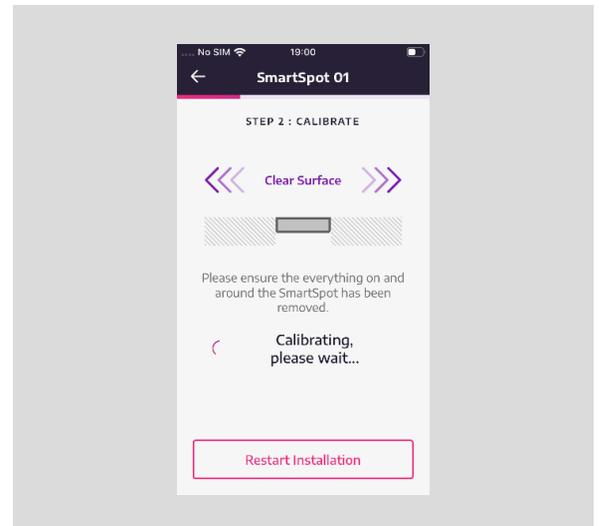
3. Test

You are prompted to test the SmartSpot next. This ensures that the SmartSpot is fully functioning and connected to Chargifi Cloud.

1 Place your mobile device on top of the SmartSpot and check to see that the battery is charging. Leave it there while you complete the next steps in Chargifi Cloud.

Result
The SmartSpot you are testing now has the status Completed with a green traffic light in the Progress column of the Job Details screen.

If you have a Manage license, you will see under SmartSpots that the status of the SmartSpot is In Use.

Fail
If the test fails, power cycle the unit and repeat the test.
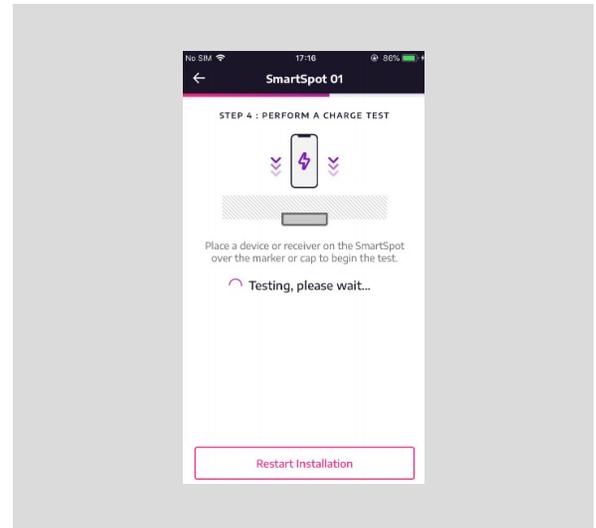
4. Take Photos

You are prompted to take some photos of each SmartSpot before finalizing the configuration process.